

## **JRS Boundary Spanner RFP questions/answers.**

**How often are staff required to contact clients?** As often as needed within budgetary constraints and following the regulations of ICM services; individuals are to be seen at minimum of 1 contact every two weeks.

**What (if any) are the on-call / after business hours requirements?** 24-hour on call is required and after hour contact will be likely as work will be done at the magistrate level and some intervention will occur at the time of arraignment.

**When is the expected start date of the program?** May 31, 2019 or before.

**Are there specific outcome measures being sought or is it up to the agency?** Reduction of charges at the magistrate level, prevention of incarceration, reduction of recidivism and intervention in the courts.

**What are the staff qualifications / training requirements?** Members of the JRS team will training in the following areas: Case management, understanding the Mental Health and Drug and Alcohol Systems in Northampton County, Understanding the Criminal Justice System in Northampton County, engagement and working collaborative with other agencies and programs, use and management of technology systems for rapid response and information management, team-delivered service principles, trauma informed care, goal planning and documentation, understanding in working with Northampton County Mental Health services, motivational interviewing and stages of change, Crisis Intervention Team concepts,

**How will billing work? Will it be fee for service, per client, monthly lump sum?** Billing will occur monthly by an established rate of service unit based on OMHSAS Mental Health regulations.

**What are the supervisory requirements?** Weekly supervision of JRS staff is required.

**Can the supervisor carry a small caseload?** Possibly.

**Is the program expected to have a forensic CPS or just link to an external forensic CPS service?** The program will link participants to Peer Services as needed. The program should consider having a forensic peer as staff.

**The RFP frames the JRS service as having a boundary spanning function. NC has already implemented programming to increase connection between the MH and Forensic systems [Forensic Case Manager, Mental Health Court Case Worker, and Outreach Case Worker].**

**How have these programs also included a boundary spanning function?** The three positions within NCMH services provide services within the 5 intercept areas, but typically for only the most seriously mentally ill consumers.

**How have they increased the capacity of the MH and Forensic systems to provide an integrated approach to serving individuals in both systems?** In total they serve about 55 consumers. The JRS service could increase capacity and serve those individuals who are less severely ill (the individuals who we cannot provide services to due to capacity). JRS will assist most in intercept 1 and 2, in intercept 3 with probation and parole and in intercept 4 and 5 for folks who have mental illness less severe than very serious mental illness.

**How have these efforts influenced readiness for the JRS service to function effectively as a boundary spanner in jail diversion?** Yes, the system has been improved and value in the system has been shown by NCMH efforts.

**Are there specific outcomes that the County hope to see as a result of this program?** Reduction of charges at the magistrate level, prevention of incarceration, reduction of recidivism and intervention in the courts.