Northampton County Department of Human Services

Director of Human Services reports to the elected County Executive

Lehigh County Behavioral HealthChoices Program

Northampton County Behavioral HealthChoices Program

- The Behavioral HealthChoices Program is a Division of the Northampton County Department of Human Services
- The Behavioral HealthChoices Division is staffed by a HealthChoices Coordinator, Administrative Secretary, Quality Improvement Coordinator(part-time), MIS Specialist, and Fiscal Officer.
- The Behavioral HealthChoices staff report to the HealthChoices Coordinator who reports directly to the DHS Director.
- Oversight team is DHS Director or designee, HealthChoices Coordinator, Behavioral HealthChoices staff, and the MH/MR/D&A Administrator.
- The HealthChoices Coordinator meets regularly with the MH/MR/D&A management staff for information sharing and coordination between systems.

Northampton County MH/MR/D&A Division

- The MH/MR/D&A Program is a Division of the Northampton County Department of Human Services
- The Administrator reports to the DHS Operations &

Community Healthcare Alliance

Consumer/ Family Advisory Sub-committee

Children's Issues Sub-committee

Provider Advisory Sub-committee

Participate in reinvestment planning for both Counties

Bi-county HealthChoices Advisory Board

Membership (11) includes:

- 5 representatives from Community Healthcare Alliance
- 2 representatives from Northampton County MH/MR/D&A Advisory Board
- 1 representative each from Lehigh County MH/MR Advisory and D&A Advisory Boards
- 1 at large appointment from Lehigh
- 1 at large appointment from Northampton

Purpose:

- To provide oversight of the Behavioral HealthChoices Program and make recommendations for quality improvement to both Counties
- Participate in reinvestment planning for both Counties

Northampton County Operations Committee

- Meets monthly to work through all details of operations.
- Incorporates input from all committees.
- MBH is represented by administration, IS, fiscal, QA, clinical and network.
- Northampton County is represented by all HealthChoices staff and the MH/MR Administrator.
- Task lists are maintained at each meeting, which becomes the agenda for each subsequent meeting.

Quality Improvement Committee (County Q's)

Meets on a monthly basis to review all aspects of quality management.

Complex Case Coordination Committee

Meets on a monthly basis to work through coordination of complex cases.

Magellan Behavioral Health of Pennsylvania

- Managed care company under contract with Northampton County.
- Provide all 24 hour care management, member services, quality management, utilization management, network management, information system and reporting.
- Maintain a Lehigh Valley Service Center with back-up and support from the Newtown Service Center.